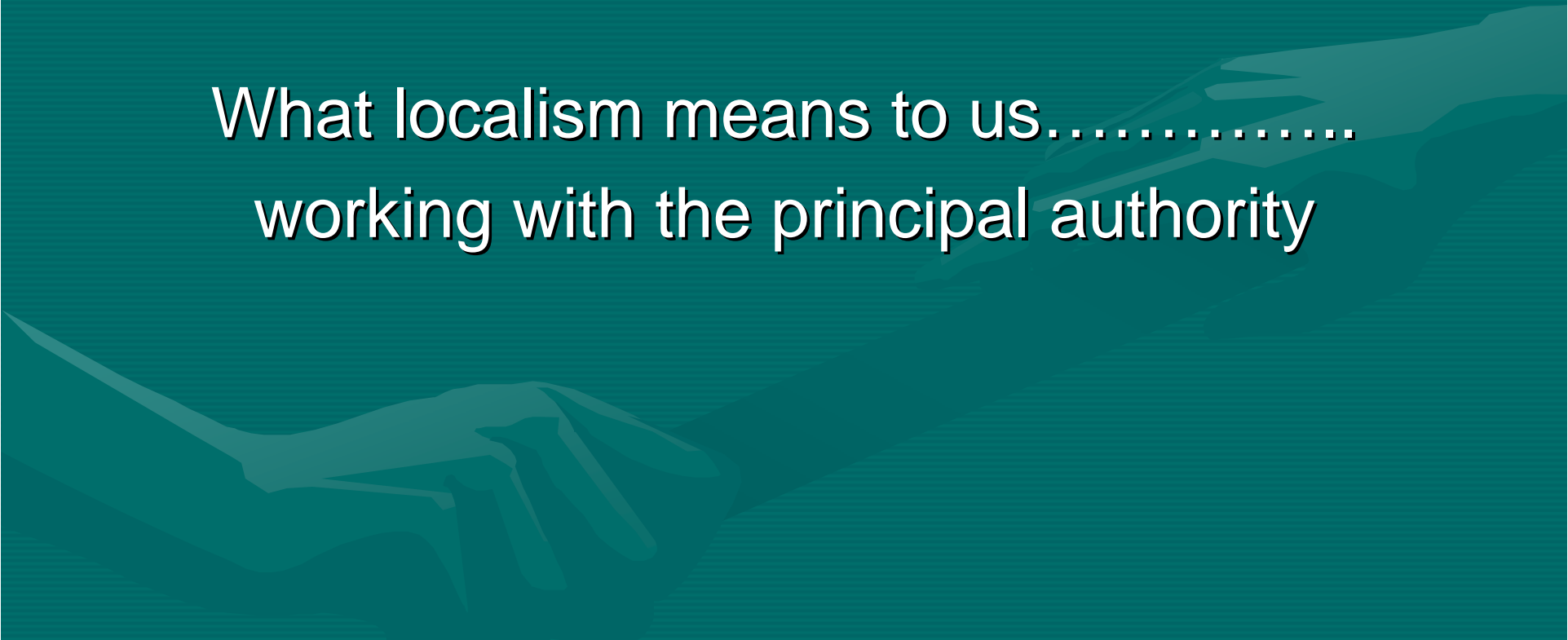


# Immingham Town Council

What localism means to us.....  
working with the principal authority

A faint, semi-transparent image of two hands shaking is visible in the background, centered behind the text. The hands are rendered in a light teal color, matching the overall theme of the slide.

# Immingham Town Council

- 2006 – council was heading for the rocks!
- Low morale
- Communications with the principal authority had broken down
- A Community Governance Review was initiated in 2009 and.....
- The council was without a Clerk!

# Immingham Town Council

- The interim outcome of the CGR was an action plan for improvement which members committed themselves to
- A new Clerk was recruited
- A full review of all town council operations undertaken and a report made to the CGR body
- After three days of scrutiny the decision was made that the town council would be saved

# Immingham Town Council

- The town council re-profiled all its operations
- Channels of communication opened up with the principal authority – all the way through to Chief Executive level
- The town council committed itself to a “delivery vehicle” role
- No more “talking shop”
- Objectives created

# Immingham Town Council

Taking on services:

- The principal authority had to be responsive
- PA provided public toilets
- The town council provided toilets in its civic building
- The town council offered a solution resulting in a saving to the PA of £10,000pa

# Immingham Town Council

Taking on services:

- ITC conscious that small steps were the way forward
- Engagement with “In Bloom”
- ITC wanted to control litter picking
- Service provided by the PA at a cost of £40,000
- ITC conducted its own investigation

# Immingham Town Council

Taking on services:

- Budget for £30,000 prepared
- Better use of staff time
- No TUPE considerations
- Service expanded to commercial properties – revenue generation
- Uniformed staff
- Profile within the town
- Staff culture of ownership of the problem



# Immingham Town Council

Taking on services:

- Part of our Civic Centre renovated to provide Office accommodation to Shoreline Housing for their Neighbourhood Office
- 4 year rental agreement
- Shoreline also pays 50% of one ITC staff member's salary
- Negotiations nearly completed for a similar arrangement with the PA

# Immingham Town Council

Taking on services:

- One Stop Shop
- Seamless Service Provision for Immingham residents
- All under one roof

# Neighbourhood Office



[www.shorelinehp.com](http://www.shorelinehp.com)



# Immingham Town Council

Taking on services:

- Take on grounds maintenance from the PA from 2012 onwards
- 12 month secondment of staff
- If a success – full transfer with Service Level Agreement
- TUPE will apply
- All equipment to be transferred at nominal value

# Immingham Town Council

Benefits to Immingham:

- Cash savings
- Enhanced level of service
- Sense of community pride



# Immingham Town Council

Looking to the future:

- ITC taking on all parks and playing fields
- Enforcement aspects
- Creation of Neighbourhood Plan
- Winter resilience
- But this is really re-inventing the wheel
- Pre-1974 Rural and Urban Districts
- Local services best delivered locally!